

| Name of Town :- KRISHNANAGAR MUNICIPALITY | | | | | | | | | | FOR THE YEAR :2017-18 | | | | | | | | | | Category :- C | |
|--|---|-----------------------|----------------|--------------------------------|-------------|-------------------------------------|---------|--|--|-----------------------|--|--|--|--|--|--|--|--|--|---------------|--|
| WATER SUPPLY INDICATOR VALUES | | | | | | | | | | | | | | | | | | | | 153062 | |
| Indicator | Central level Benchmark | State level Benchmark | Present Status | Improved status during 2017-18 | Reliability | Expected Improvement during 2016-17 | Remarks | | | | | | | | | | | | | | |
| 1 | Coverage of water supply connections | 100% | 100% | 70% | 75% | D | | | | | | | | | | | | | | | |
| 2 | Per capita available of water at consumer end | 135 Lpcd | 135 Lpcd | 90 Lpcd | 100 Lpcd | C | | | | | | | | | | | | | | | |
| 3 | Extent of metering of water connections | 100% | 100% | 0% | 0% | A | | | | | | | | | | | | | | | |
| 4 | Extent of Non Revenue Water | 20% | 20% | 22% | 20% | D | | | | | | | | | | | | | | | |
| 5 | Continuity of water supply | 24/7 Hrs/Day | 24/7 Hrs/Day | 9 Hrs/Day | 10 Hrs/Day | B | | | | | | | | | | | | | | | |
| 6 | Efficiency in redressal of customer complaints | 80% | 80% | 80% | 80% | C | | | | | | | | | | | | | | | |
| 7 | Quality of water supplied | 100% | 100% | 100% | 100% | D | | | | | | | | | | | | | | | |
| 8 | Cost recovery in water supply services | 100% | 100% | 40% | 50% | B | | | | | | | | | | | | | | | |
| 9 | Efficiency in collection of water supply related charges | 90% | 90% | 35% | 45% | C | | | | | | | | | | | | | | | |
| SEWERAGE SERVICE INDICATOR VALUES | | | | | | | | | | | | | | | | | | | | | |
| 1 | Coverage of Toilets | 100% | 100% | 100% | 100% | C | | | | | | | | | | | | | | | |
| 2 | Coverage of wastewater network services | 100% | 100% | 0% | 0% | A | | | | | | | | | | | | | | | |
| 3 | Collection efficiency of wastewater networks | 100% | 100% | 0% | 0% | A | | | | | | | | | | | | | | | |
| 4 | Adequacy of wastewater treatment capacity | 100% | 100% | 0% | 0% | A | | | | | | | | | | | | | | | |
| 5 | Extent of reuse and recycling of treated wastewater | 20% | 20% | 0% | 0% | B | | | | | | | | | | | | | | | |
| 6 | Quality of wastewater treatment | 100% | 100% | 0% | 0% | C | | | | | | | | | | | | | | | |
| 7 | Efficiency in redressal of customer complaints | 80% | 80% | 0% | 0% | C | | | | | | | | | | | | | | | |
| 8 | Extent of cost recovery in wastewater management | 100% | 100% | 0% | 0% | B | | | | | | | | | | | | | | | |
| 9 | Efficiency in collection of sewerage charges | 90% | 90% | 0% | 0% | B | | | | | | | | | | | | | | | |
| STORM WATER DRAINAGE SERVICE INDICATOR VALUES | | | | | | | | | | | | | | | | | | | | | |
| 1 | Coverage of Storm Water Drainage Network | 100% | 100% | 70% | 80% | D | | | | | | | | | | | | | | | |
| 2 | Incidence of water logging/flooding | 0 | 0 | 0 | 0 | C | | | | | | | | | | | | | | | |
| SOLID WASTE MANAGEMENT INDICATORS | | | | | | | | | | | | | | | | | | | | | |
| 1 | Household level coverage of solid waste management services | 100% | 100% | 80% | 85% | C | | | | | | | | | | | | | | | |
| 2 | Efficiency of collection of municipal solid waste | 100% | 100% | 100% | 100% | C | | | | | | | | | | | | | | | |
| 3 | Extent of segregation of municipal solid waste | 100% | 100% | 25% | 30% | C | | | | | | | | | | | | | | | |
| 4 | Extent of municipal solid waste recovered | 80% | 80% | 20% | 30% | D | | | | | | | | | | | | | | | |
| 5 | Extent of scientific disposal of municipal solid waste | 100% | 100% | 30% | 40% | D | | | | | | | | | | | | | | | |
| 6 | Extent of cost recovery in solid waste management services | 100% | 100% | 10% | 15% | D | | | | | | | | | | | | | | | |
| 7 | Efficiency in collection of solid waste management charges | 90% | 90% | 10% | 15% | D | | | | | | | | | | | | | | | |
| 8 | Efficiency in redressal of customer complaints | 80% | 80% | 60% | 70% | D | | | | | | | | | | | | | | | |